

# TENNESSEE REGULATORY AUTHORITY

Melvin Malone, Chairman  
Lynn Greer, Director  
Sara Kyle, Director



460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

October 18, 1999

Mr. Charles Howorth  
Vice-President Regulatory  
BellSouth Telecommunications, Inc.  
Suite 2104  
333 Commerce Street  
Nashville, Tennessee 37201-3300

Re: *United Way of Greater Knoxville Application*, Docket 99-00743

Dear Mr. Howorth:

Mr. Hicks' October 14, 1999 letter concerning this matter indicates that N11 number 211 is not available for allocation because it is assigned to National Telephone Enterprises (NTE). A copy of that letter is attached.

Section A39.1.2 (B), of the BellSouth General Subscriber Services Tariff, lists several requirements and conditions that must be met coincident with the assignment and use of N11 codes. In order for the TRA to complete evaluation of United Way of Greater Knoxville's request, and to address concerns and questions that are certain to arise, the Authority requires additional information. Therefore, please furnish the following information relating to N11 code 211 and its assignment to NTE by October 25, 1999:

- 1) The Tennessee Regulatory Authority issued an order allocating 211 to NTE on June 22, 1999 (Docket 98-00554) which allowed NTE to use 211 in Chattanooga, Knoxville, Nashville and Memphis. Did NTE initiate a service request with BellSouth within the required 30 calendar days of the order? If a request was made, was it a request for provisioning 211 in all four cities at the same time or were requests made for each city separately? What was/were the provisioning date/dates requested?
- 2) Has NTE established service using 211 in any of the above cities as of the date of this data request? If so, please provide the date/dates and cities. If NTE has not

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established service as of the date of this data request, please recall the number per Section A39 of BellSouth's General Subscriber Services Tariff.

- 3) If NTE has established service using 211, but did so outside the 90 day window outlined in Section A39 of BellSouth's General Subscriber Services Tariff, please explain why the number 211 was not recalled when the 90 day window closed.

If you have any questions concerning this matter, please call Carsie Mundy at 615-741-2791 ext. 166.

Yours truly,

A handwritten signature in black ink, appearing to read "K. David Waddell". The signature is stylized with a large, looped initial "K" and a cursive-style name.

K. David Waddell  
Executive Secretary

c: Mr. Guy Hicks  
Attachment(1)



BellSouth Telecommunications, Inc.  
Suite 2101  
333 Commerce Street  
Nashville, Tennessee 37201-3300

615 214-6301  
Fax 615 214-7406

REC'D TN  
REGULATORY AUTH.

Guy M. Hicks  
General Counsel

OCT 14 PM 4 00

October 14, 1999

OFFICE OF THE  
EXECUTIVE SECRETARY

VIA HAND DELIVERY

David Waddell, Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37238

Re: *United Way of Greater Knoxville N11 Application*  
Docket No. 99-00743

Dear Mr. Waddell:

In response to your letter of October 5, 1999, asking whether the N11 number 211 was available for United Way of Greater Knoxville, please be advised that 211 is not available for allocation. It has already been assigned as indicated below. You also inquired as to what alternative N11 numbers are available. The 511 number is available for allocation should United Way be interested in that number.

As information, the N11 assignments in Tennessee are as follows:

211 - National Telephone Enterprises (NTE)	611 - Repair Service/Business Office use*
311 - Non-emergency Government Access*	711 - TRS use*
411 - National Directory Assistance	811 - Repair Service/Business Office use*
511 - <b>Not assigned</b>	911 - Emergency use

Please advise if United Way is interested in being assigned 511.

Very truly yours,

Guy M. Hicks

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\* FCC Order 97-51 reserves 311, 611, 711 and 811 for use as indicated.